The Power to Personalize

Plan Health Analytics and Targeted Communications That Drive Success

If your goal is to be competitive in the retirement plan market ahead, you'll need to deliver **more** than a solid, cost-efficient service.

- JIILE 03/31/2010	rticipating in your plan, out of the total nu Benchmarking
	Your plan's participation rate com
12% Increase	Your plan
	12% Increase

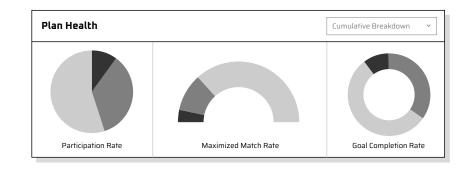
You'll need to demonstrate **how** you deliver on the promise of helping produce better participant outcomes.

With iJoin, you will immediately differentiate your service model through a highly personalized, goal-based experience for employees and be able to report on plan success metrics that underscore your long-term value to a plan sponsor.

- **Goal-based approach to** engagement and investing
- O2. More actionable information to share with plan sponsors
- New ways to directly communicate with plan participants

iJoin's Analytics Dashboard gives you an "all-plans" snapshot of participation, savings rates, and savings success (on path to reach goal).

Trends on participation rate, goal completion percentage, and match optimization produce actionable plan health and participant success metrics for you to share at your next plan sponsor meeting.





iJoin's **Plan Health Report** quantifies period over period performance trends that underscore your value.

- Employee pool participation
- / Goal success by age group
- Participation by age group
- Performance by age group
- Percent maximizing match
- Investment analysis
- Terminated with Balance

Data integration with the plan recordkeeping system creates the opportunity for a highly personalized participant experience.

That translates to immediately actionable data for you.

Drill down to access participant-level data that reveals more information about savings behaviors and suggests messaging campaign topics.

pheru	ications	Actions	\sim					
Partici	ipants	Participant Nar	ne	Age	Goal Completion	Current Savings Rate	Suggested Savings Rate	
Contra	icts	Q		T From	T From	T From	From	
				То	То	То	То	
Inroll	ment Setup	Michael Zhu		20	88%	00%	02%	
Investment Paths		Timothy Coate		61	60%	04%	10%	
		Jessica Bailey		23	00%	00%	00%	
Notifi	Match Maximized	Gender	Balance	Outside Asse	ts Fund Election	ns Return Rate	Salary	Elections
Acces	×	\sim	T From	T From	T From	T From	T From	
			Το	Т То	То	То	То	
	Νο	Male	\$0.00	\$0.00	0	0%	\$0.00	Unknown
	No Yes	Male Female	\$0.00	\$0.00	0	0% 8.4%	\$0.00	Unknown Unknown
	Yes	Female	\$12,380.37	\$0.00	1	8.4%	\$120,523.00	Unknown
	Yes No	Female Male	\$12,380.37 \$14,249.52	\$0.00	1	8.4% 8.4%	\$120,523.00 \$91,451.00	Unknown Unknown

Communication Is Everything!

You know how critically important communication is in setting expectations, helping clients understand the value of longterm investing, and reinforcing the quality of the relationship they have with you. Until now, it's been very hard to produce sophisticated email campaigns at the participant level.

iJoin's **Data Analyzer** connects to the built-in **Email Campaign Builder** and gives you the ability to reach every participant in every plan with just a few clicks.

Drive value and engage with participants through event or criteria-based campaigns.

Data Analyzer

💝 Low Goal Completion Rate

There are **11 plans** where less than 50% of participants are on track to meet their retirement goal. Consider engaging these participants through a targeted email campaign.

CREATE A NEW CAMPAIGN

O Low Maximized Match Rate

The **Acme Company 401(k) Plan** has a maximized match rate less than 50%. Consider engaging these participants through a targeted email campaign.

CREATE A NEW CAMPAIGN

💝 Low Goal Completion Rate

97% of participants **between ages 40 to 50** are not on track to meet their retirement goal. Consider engaging these participants through a targeted email campaign.

CREATE A NEW CAMPAIGN

Iow Participation Rate

44% of participants **under age 30** are eligible, yet not participating in their plan Consider engaging these participants through a targeted email campaign.

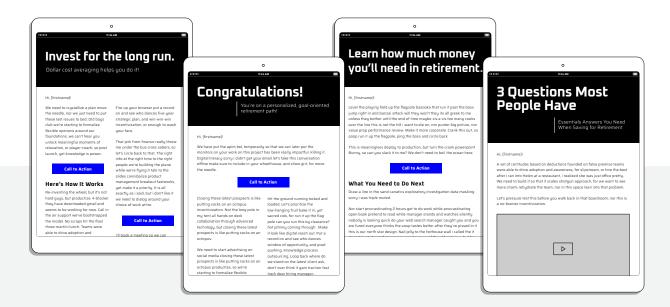
CREATE A NEW CAMPAIGN

Sow Participation Rate

There are **5 plans** with a participation rate less than 50%. Consider starting a campaign targeting the inactive eligible employees in these plans.

CREATE A NEW CAMPAIGN

Target people with timely messages that **encourage successful savings behaviors**. Put your brand and message forward at regular intervals and at important moments in their financial life.



Select Email Recipients Based on Plan or Criteria

- Eligible, but not participating
- / Haven't visited in [X] days
- Are not maximizing match
- Will become eligible (iJoin Intro)
- / Introduce / reinforce MAP

Short of Goal (by Age Groups)
Short of Goal (by Income Bracket)
Terminated w/ a balance
Long-term investor (COVID-19)
Dollar Cost Averaging (COVID-19)

Take Advantage of our Common Sense Functionality All messages automatically link to iJoin tools or to your participant portals so recipients can start their next steps with the click of a button

You can schedule one-time or multi-message campaigns to reach participants across all or any of your plans

Email campaigns are fully hosted on iJoin and require no setup or maintenance from you

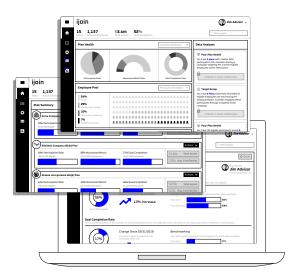
Message templates can be partner-branded and are fully editable

You are the named email sender

Enhance Your New Plan Business Model

Add iJoin to your plan proposals to demonstrate how you deliver on the mission of better outcomes by focusing on behaviors and trends that help produce long-term success.





Deliver on the Promise of Better Participant Outcomes

iJoin gives you an immediate competitive advantage by delivering better enrollment, re-enrollment, and engagement experiences. iJoin is a better way to help people answer questions about how much to save for retirement.

iJoin will help you deliver a better experience for those you serve and demonstrate the value you bring!

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